



THERMAL PROTECTION RELAY EP3

Manual

INDEX

INDEX	1
INTRODUCTION	2
MAIN FEATURES	3
TECHNICAL DATA	3
TYPE TESTS ATTENDED	4
ANSI/IEEE FUNCTION CODES SERVED	4
EP3 CONNECTION DIAGRAM	4
PHYSICAL DIMENSIONS	5
SENSOR INPUT - SENSOR CIRCUIT (EM 60751 – DIN 43760)	5
OPERATION CHART	6
EP3 INFORMATION LABELS	8
APPLICATION EXAMPLE	9
EQUIPMENT IN OPERATION	9
INSTALLATION ACCESSORIES	10
SPECIFICATION FOR ORDER	12
SUPPORT AND CONTACT	12
GETTING TO Know EP3	13
QUERY MENU FLOWCHART	14
QUERY MENU	15
CONFIGURATION MENU FLOWCHART	16
CONFIGURATION MENU	17
DEFECT SOLUTION	20
PREVENTIVE MAINTENANCE	7
IMPORTANT RECOMMENDATIONS	20
WARRANTY TERM	21
<i>Disclaimer of Warranty</i>	21
<i>Loss of Warranty</i>	21
DECLARATION OF CONFORMITY	21

INTRODUCTION

The EP3 Thermal Protection Relay, manufactured by Electron do Brasil, is a microprocessor digital monitor widely used by designers in the temperature monitoring and thermal protection system of dry-type transformers of the main manufacturers in Brazil and the World.

The **EP3** of Electron do Brasil monitors and protects dry-type transformers that integrate the power system in electrical installations in Brazil and several countries, such as:

- Industrial Plants,
- Oil platforms,
- Electric power substations (Low, Medium and High Voltage),
- Commercial Buildings,
- Shopping Malls,
- Hospitals
- Football stadiums,
- Medium voltage cabins,
- Hydroelectric Power Plants,
- Photovoltaic Power Plants,
- Wind Farms,

The **EP3 Thermal Protection Relay** is a reference among professionals and scholars of the electricity sector and is in accordance with the technical specifications of the main electric power utilities in the world and in compliance with the requirements of ABNT NBR 5356-11, IEC 60076-11 and IEEE C57.12.01 that regulate the use of accessories in the temperature monitoring system and thermal protection of dry-type transformers and / or with windings encapsulated in resin epoxy.

The **EP3 Thermal Protection Relay** is produced strictly obeying the standards of national and international quality standards, its hardware is designed to withstand severe working conditions, inclement weather, noise, electromagnetic disturbances, tested and approved by specialized laboratories and with accreditation of standards such as IEC, DIN, IEEE and ABNT.

Its enclosure consists of aluminum with electrostatic ink paint to protect the printed circuit boards from electromagnetic noise and disturbances, the front (IP 40) and connectors (IP 20) comply with the standard of degree of protection for electrical equipment NBR IEC 60529. Electronic components of the highest quality and state-of-the-art technology (SMD) are used in the EP3 hardware boards that are stored, handled according to the international standard JEDEC/ESDA JESD625 of control for the manufacture and handling of electronic components.

As signal input allows up to 3 temperature sensors RTD PT-100 (EN 60751 - DIN 43760), also has a digital output RS-485 with protocol Modbus RTU and DNP 3.0 (L1) that allows access to all parameters and even remote commands of the drives in real time, also has 2 setpoints (Alarm and Shutdown) of independent temperature for each sensor and 3 (three) relays (NAF) of isolated drive, independent and free of potential that can be used for alarm, TRIP (shutdown) still has 1 (One) relay (NAF) isolated, independent and free of potential for indication of failures (FAULT - Watchdog).

The display mode is fully configurable by the user, being able to keep fixed on the display the highest temperature at the moment, the temperature that the operator selects, or else using the SCAN function that presents a complete scan of all channels continuously. Through the front indicative LEDs and through the data communication port it is possible to identify which of the channels caused the alarm, TRIP (Shutdown), all functions and parameterizations are easily configured directly on the front of the equipment. The **EP3** Thermal Protection Relay is built in an aluminum box of high mechanical resistance, in the measures of 98x98x37mm, within the DIN IEC 61554 standards for panel fixation.

MAIN FEATURES

- Universal Power Input 24-275 Vdc / Vac.
- 3-digit luminous red numeric display 14 mm high.
- 3-digit red high-brightness numeric display.
- Reading accuracy of 0.25% (FS).
- Temperature measuring range from 0 °C to 200 °C.
- Compensated input for PT100 2 or 3 wire sensors (EN 60751 - DIN 43760).
- Digital Output RS-485 (ANSI/TIA/EIA-485-A) with option of selecting communication protocol Modbus RTU and DNP 3 Level 1;
- Auto Baud Rate 1,200 to 57,600 bps (Automatically detects the speed of the communication network);
- Stores in memory the value of maximum temperatures reached by each sensor.
- 01 Relay (NAF) with a capacity of 10 amps for high temperature alarm.
- 01 Relay (NAF) with capacity of 10 amps for TRIP (Shutdown) with programmable drive timing.
- 01 Relay (NAF) with capacity of 10 amps for Failure Indication (Watchdog).
- Didactic interface for easy use and parameterization.
- 2 Years Warranty.

TECHNICAL DATA

THERMAL PROTECTION RELAY – EP3	
Operating voltage range	24 to 275 Vdc/Vac.
Operating frequency range	50/60 Hz.
Operating temperature	-40°C to 85°C
Power Consumption	< 15 Watts.
Temperature measurement input	Supports up to 3 RTD PT-100 sensors of 2 and 3 wires (EN 60751 - DIN 43760).
Measuring range	0 °C to 200 °C.
Maximum measurement input error	0.25% end of scale.
Relay output contacts	3 (PAL) Potential Free for Alarm, Shutdown and Failure indication.
Maximum Switching Power	70 W / 250 VA.
Maximum Switching Voltage	125 Vdc / 250 Vac.
Maximum Driving Current	10 Amps.
Serial Communication Port	2-wire RS-485 standard (ANSI/TIA/EIA-485-A).
Serial Communication Protocol	Modbus RTU/DNP 3.0 Level 1.
Auto Baud Rate (Automatic Network Speed Detection)	1,200 to 57,600bps.
Physical dimensions of the enclosure (DIN IEC 61554)	98 x 98 x 37 mm.
Fastening accessory	2 Steel clips.
Degree of Protection (NBR IEC 60529:2017)	Front = IP 40 / Connectors = IP 20.

Table 1 – Technical data of the thermal protection relay EP3.

TYPE TESTS ATTENDED

- Applied Voltage (IEC 60255-5): 2 kV / 60 Hz / 1 min. (against land),
- Voltage Impulse (IEC 60255-5): 1.2/50 μ sec. / 5 kV / 3 neg. and 3 pos. / 5 secs. Interval
- Electrostatic Discharges (IEC 60255-22-2): Air mode = 8 kV / Counted mode = 6 kV,
- Immunity to irradiated electromagnetic disturbance (IEC61000-4-3): 80 to 1000 MHz / 10 V/m,
- Immunity to Fast Electrical Transients (IEC 60255-22-4): Alim/Entr./Outputs = 4 kV/common 2 Kv,
- Surge immunity (IEC 60255-22-5): phase/neutral 1 kV, 5 per polar (\pm) - phase-earth/neutral-earth 2 kV, 5 per polar (\pm),
- Immunity to conducted electromagnetic disturbances (IEC 61000-4-6): 0.15 to 80 MHz / 10 V/m,
- Climate Test (IEC 60068-21-14): - 40°C + 85°C / 72 hours,
- Vibration Resistance (IEC 60255-21-1): 3 axes / 10 to 150 Hz / 2G / 160 min/axis,
- Vibration Response (IEC 60255-21-1): 3 axes / 0.075 mm-10 to 58 Hz / 1G from 58 to 150 Hz / 8min/axis,

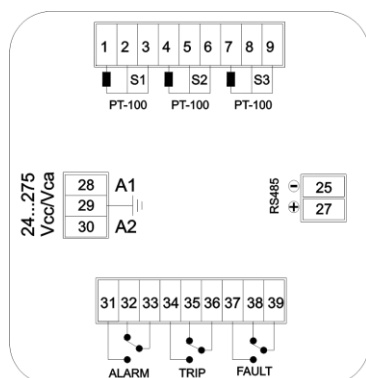
ANSI/IEEE FUNCTION CODES SERVED

The EP3 Thermal Protection Relay is designed to meet the following functions and device acronyms (IED) specified by the Electrical Power System Device Function Numbers Standard, ANSI/IEEE C37.2–2008 Contact Acronyms and Designation Standards.

FUNCTION NUMBER/ACRONYM	FUNCTION NAME/ACRONYM
2	Timed Start or Close Relay
11	Multifunction Device.
16S	Serial Data Communication Device.
23	Temperature Control Device.
26	Thermal Device of the Equipment.
30	Announcer relay.
49	Thermal Relay.
74	Alarm Relay.
77	Telemetry Device.
94	Digital output to TRIP.
HMI	Human Machine Interface.
TCM	TRIP monitoring scheme.

Table 2 – ANSI/IEEE codes served by EP3.

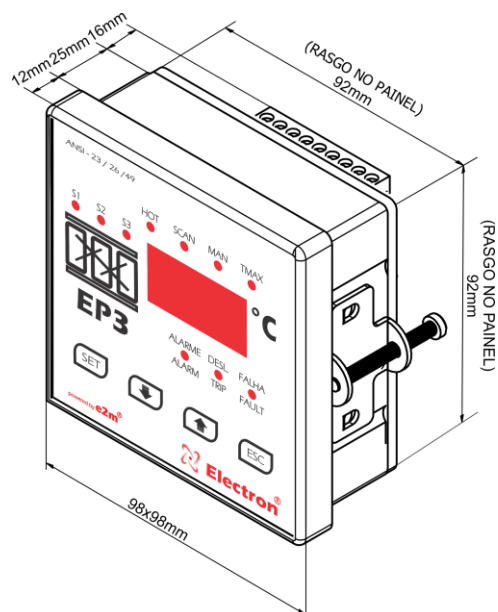
EP3 CONNECTION DIAGRAM



Page link to download the drawing file in DWG:
<https://electron.com.br/site/produtos/ep3/>

Figure 1 – Diagram EP3.

PHYSICAL DIMENSIONS



Page link to download the drawing file in DWG:
<https://electron.com.br/site/produtos/ep3/>

Figure 2 - Illustration of physical dimensions of EP3.

SENSOR INPUT - SENSOR CIRCUIT (EM 60751 – DIN 43760)

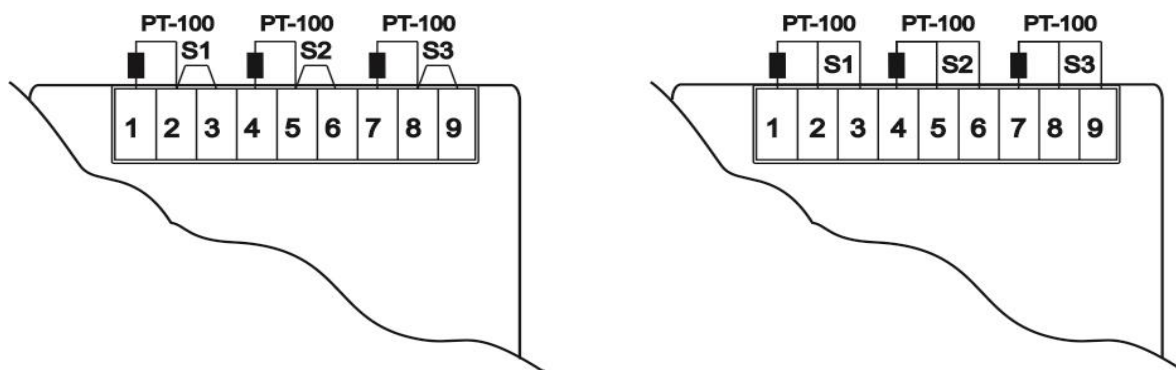


Figure 3 – Connection diagrams for RD PT-100 of 2 and 3 wires.

Link to Electron's PT100 STFE temperature sensor page:
<https://electron.com.br/site/produtos/rtd-pt100-2/>

OPERATION CHART

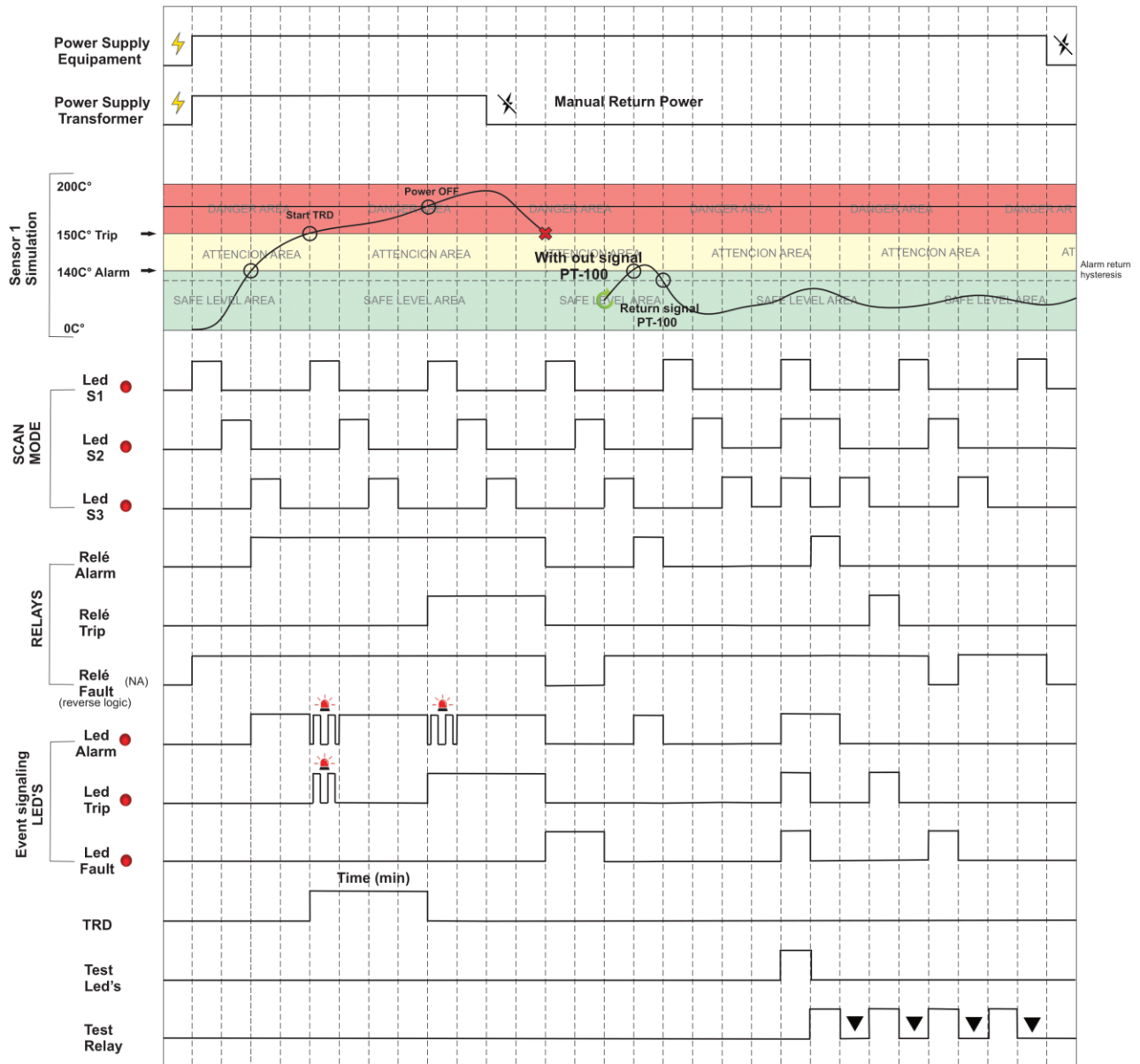


Figure 4 – Operation chart

PREVENTIVE MAINTENANCE


PREVENTIVE AND CORRECTIVE MAINTENANCE							
Items to be checked preemptively			Scan Frequency				Corrective action
SHARE	Verification Elements	ACTIVITIES	Every Month	Every 3 Months	Every 6 Months	Every 1 Year	When Needed
VERIFICATION	Fastening and fitting clip on the rail	Attachment to panel door or panel bottom		X			Retightening, Fitting, terminal exchange or screw exchange
	Terminals and Connector Comb	Fastening and fitting into the equipment		X			
		Tightening of the screws in the attachment of the conductors		X			
	Sensors	Integrity / Positioning / Fastening			X		Replacement, Repositioning and/or Fixing of Sensors
	Sensor well in Oil Transformers	Oil level in the well			X		Filling with oil up to the indicated level
TESTS & MEASUREMENTS	Relays and Digital Outputs	Individual drive test			X		Forward to technical assistance of Electron do Brasil
	Led's and Displays	Test drive Led's and display segments			X		
	Navigation buttons	Navigation test of navigation buttons			X		
	Sensor Input	Measure sensor inputs using a pattern				X	
	Input Supply Voltage of the equipment	Measure Power Input Voltage			X		Replace voltage input values according to equipment model
	RS-485 communication outputs	Communication and command testing in the supervisory system			X		Forward to technical assistance of Electron do Brasil
	Milliampere Current Signal Inputs	Measure, compare, and measure input signal in passive and/or active mode			X		
	Milliampere Current Signal Outputs	Measure, compare, and measure input signal in passive and/or active mode			X		
CLEANING	Terminals and Comb of connectors and connection box	Debris, Impurities and Moisture	X				Cleaning with dry cloth, compressed air and vacuum cleaner
	Aluminum equipment enclosure		X				
	Front of the Equipment Display		X				
 ATENÇÃO	<div><div>1 - Keeping the equipment within the ideal working temperature (50°C to 60°C) prolongs the service life and avoids corrective maintenance.</div><div>2 - The accumulation of dust and impurities in the installations can cause short circuit and burning of equipment and sensors.</div><div>3 - After 10 years of use it is recommended to replace the equipment.</div></div>						

Table 6 – Preventive maintenance

EP3 INFORMATION LABELS

The EP3 Thermal Protection Relay of Electron do Brasil contains two laser engravings around the aluminum with important information that aims to facilitate its identification and characteristics and figures 4 and 5 illustrate the location of each label. The technical data label, which is engraved on the top of the relay, contains the important technical information, and the serial number label is engraved on the bottom of the housing, as illustrated in Figures 4 and 6.



Figure 5 – Location of the technical data label.

EP3	Tensão de Operação Operation Voltage	24 ~ 275 Vdc / Vac - 50 / 60 Hz
	Entrada de Sensores Sensors Input	3 inputs Type RTD-PT-100 - 3 wires EN 60751 - DIN 43760
	Contato de Saída (relés) Output Contact (relay)	10 Amper - 70W / 250 VA
	Cod. PA0048	
	Comunicação Serial Serial Communication	RS 485 - 2 wires Modbus RTU and DNP3 - L1

EP3 product name
and code.

Technical data

Figure 6 – Detail of the EP3 technical data label



Figure 7 – Location of the QR Code label

Serial number
of the
equipment.




 made in Brazil	<p>Serial Number 12345678</p> <p>Production Date 01-2023</p>	  www.electron.com.br <small>CNPJ: 07.643.915/0001-64 - FONE +55 11 4496 3627</small>
	<p>QR CODE access product page.</p>	<p>Date of manufacture Week/Year.</p>

Figure 8 – Label of serial number and date of manufacture of EP3.

APPLICATION EXAMPLE

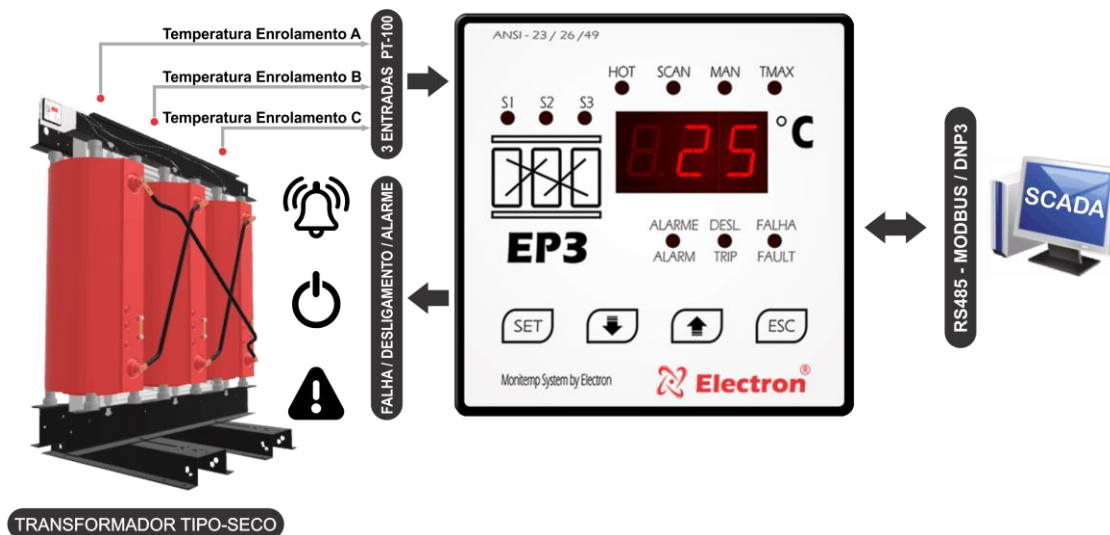


Figure 9 – Illustration of application of EP3.

EQUIPMENT IN OPERATION



Figure 10 – EP3 installed in a Type-dry Transformer of medium voltage.

INSTALLATION ACCESSORIES

Electron do Brasil has a line of accessories that can be purchased together in order to offer a complete solution to meet your application with practicality. We have listed some of the main accessories that can be used for EP3 operation.



PT-100 STFE temperature sensor: This sensor can be built with silicone bulb, stainless steel or Teflon. With electrical insulation capacity options of 2 kV, 10 kV or 15 kV. The PT-100 STFE temperature sensor has as a measuring principle to evaluate the variation of electrical resistance with temperature using the temperature coefficient of pure platinum (0.385 Ohm/K), according to IEC 751 (DIN 43760). Ideal for temperature monitoring of dry-type transformer windings due to its high accuracy and quality of materials, the PT-100 3-wire sensor is widely used in the market, as it greatly reduces the possibility of measurement error due to the compensation principle of the third sensor terminal.

Link to Electron's PT100 STFE temperature sensor page:
<https://electron.com.br/site/produtos/rtd-pt100-2/>



PT-100 STE temperature sensor: This sensor is built stainless steel bulb AISI-304 injected aluminum head (IP 65) and adjustable buçim with BSP 3/4" and 1/2" threads or can be manufactured according to design. Its measuring principle is to evaluate the variation of electrical resistance with temperature using the temperature coefficient of pure platinum (0.385 Ohm/K), according to IEC 751 (DIN 43760). Ideal for installations subject to inclement weather and electrical disturbances for temperature monitoring of transformers and machines that require high measurement accuracy in environments subjected to electrical noise and weathering. The PT-100 3-wire sensor is widely used in the market, as it greatly reduces the possibility of measurement error due to the compensation principle of the third sensor terminal.

Link to Electron's PT100 STFE temperature sensor page:
<https://electron.com.br/site/produtos/rtd-pt100/>



Double door panel for outdoor/outdoor use: Box for external use with double door for mounting instruments, accessories and passage of control wires and power of the power transformer. The external door contains glass display with UV protection for viewing the quantities measured by the temperature monitor and the panel contains special paint that is weather resistant and its degree of protection is IP 55, as NBR IEC 60529:2017.

Link to the page of the double port panel for external use – IP 55:
<https://electron.com.br/site/produtos/painel-para-uso-externo-ip55/>



Panel for use in explosive atmospheres: Box for use in hazardous areas for assembly of instruments, accessories and passage of control wires and power of the power transformer. Compliant with ATEX and IEC standards for use in areas with the presence of flammable mixtures in their atmosphere. Transparent glass for easy visualization of the quantities measured by the temperature monitor and the panel contains special paint that is weather resistant.

Link to the panel of explosive atmospheres – IP 55:
<https://electron.com.br/site/produtos/>



Reference card for PT-100 signal: This accessory was developed to perform the verification of the temperature value displayed by equipment with input of RTD PT-100 sensors of 3 wires. It consists of precision resistors that send an equivalent fixed and constant resistance signal for selection between 3 different ranges, 0 °C (100 Ohms), 26 °C (110.9 Ohms) and 200 °C (175.86 Ohms).

Link to the Reference Card page for PT-100 sign:
<https://electron.com.br/site/produtos/>

SPECIFICATION FOR ORDER

Equipment: **EP3 Thermal Protection Relay.**

Product Code: **PA0048.**

Click on the link below to request a quote directly through our website:

<https://electron.com.br/site/produtos/ep3/>

EP3 – Temperature Monitor for Dry Traffic - 3 PT100 Sensors - Electron - Digital Technology

SUPPORT AND CONTACT

For other questions, suggestions, questions or for any other matter related to this or other products manufactured by Electron do Brasil, please contact us through the following contacts:



→ **Address:** Avenida Brasil n. 2436, Bairro Lagoa, Itupeva–SP - 13.296-122



→ **Phone:** (11) 4496-3627



→ **Mobile:** +55 (11) 94133-7472 (Sales) / +55 (11) 93745-6828 (Technical Support)



→ **website:** www.electron.com.br



→ **e-mail:** vendas@electron.com.br (For commercial dealings)



→ **e-mail:** tecnico@electron.com.br (For questions, information and technical queries/application)

GETTING TO KNOW EP3

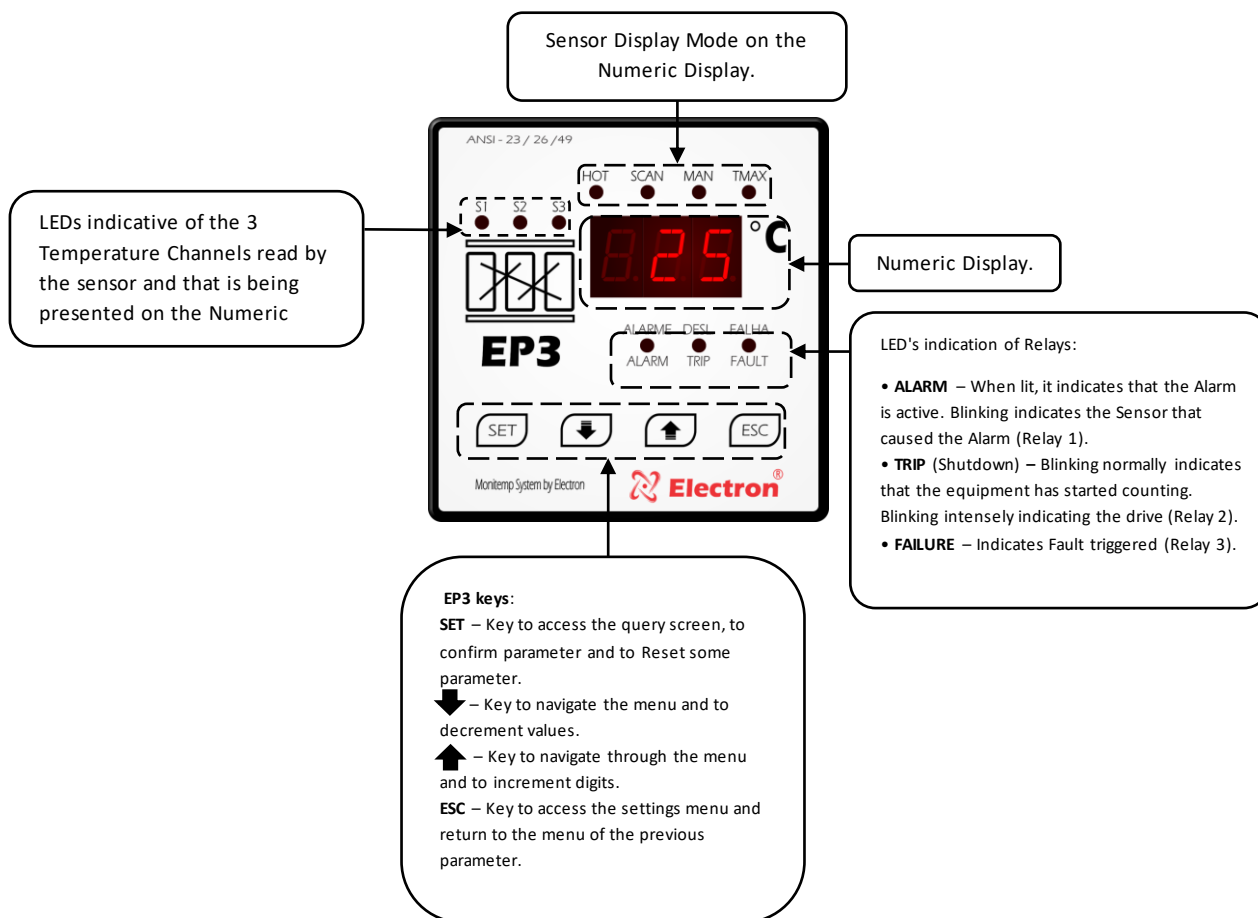


Figure 11 – Front EP3.

QUERY MENU FLOWCHART

To view the maximum temperatures reached on each sensor, press the **SET** key and then use the increment or decrement keys to navigate the menu, to query the desired parameter press once **SET** key, to return to the previous menu press the **ESC** key.

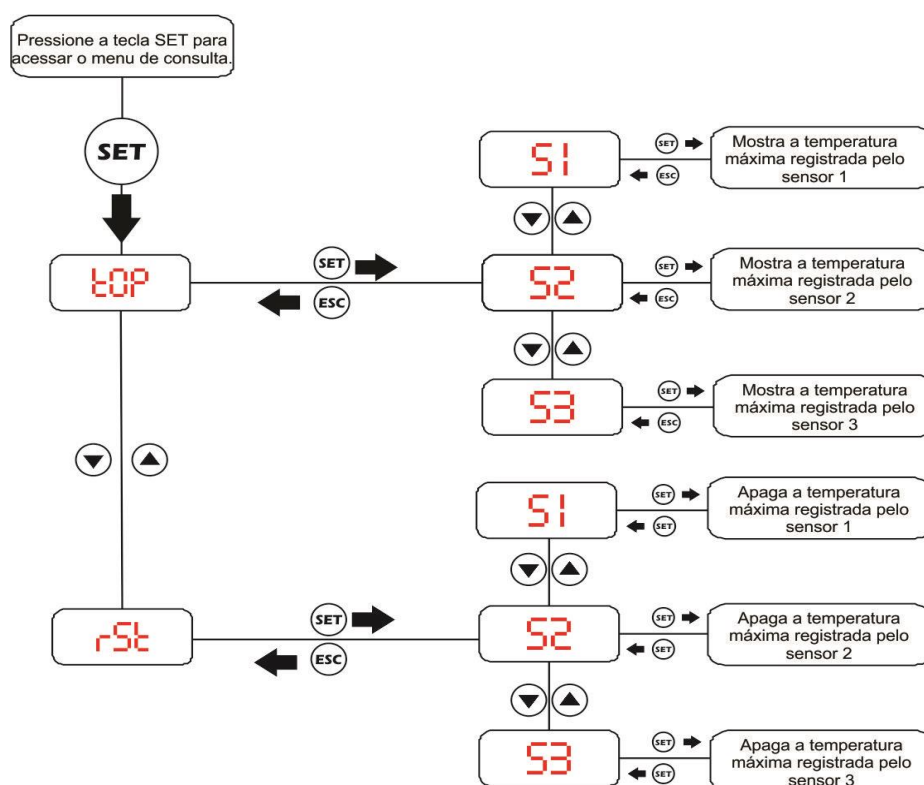


Figure 12 – EP3 query menu flowchart.

QUERY MENU





Menu	Parameters	Description
		<p>Menu to view the maximum temperature reached by each sensor. Use the increment and decrement keys to select the desired sensor and view its respective maximum temperature. To exit this menu, press the ESC key.</p> <p>See the video tutorial to consult this menu in the link: https://youtu.be/N11Cka3DwSI?t=12</p>
		<p>Menu to reset (erase) the last maximum temperature record recorded on the respective sensor. Confirm the Reset command by pressing the SET key for each sensor. To exit this menu, press the ESC key.</p> <p>See the video tutorial of parameterization of this menu in the link: https://youtu.be/N11Cka3DwSI?t=91</p>

Table 3 – Configuration and access to the consultation menu.

CONFIGURATION MENU FLOWCHART

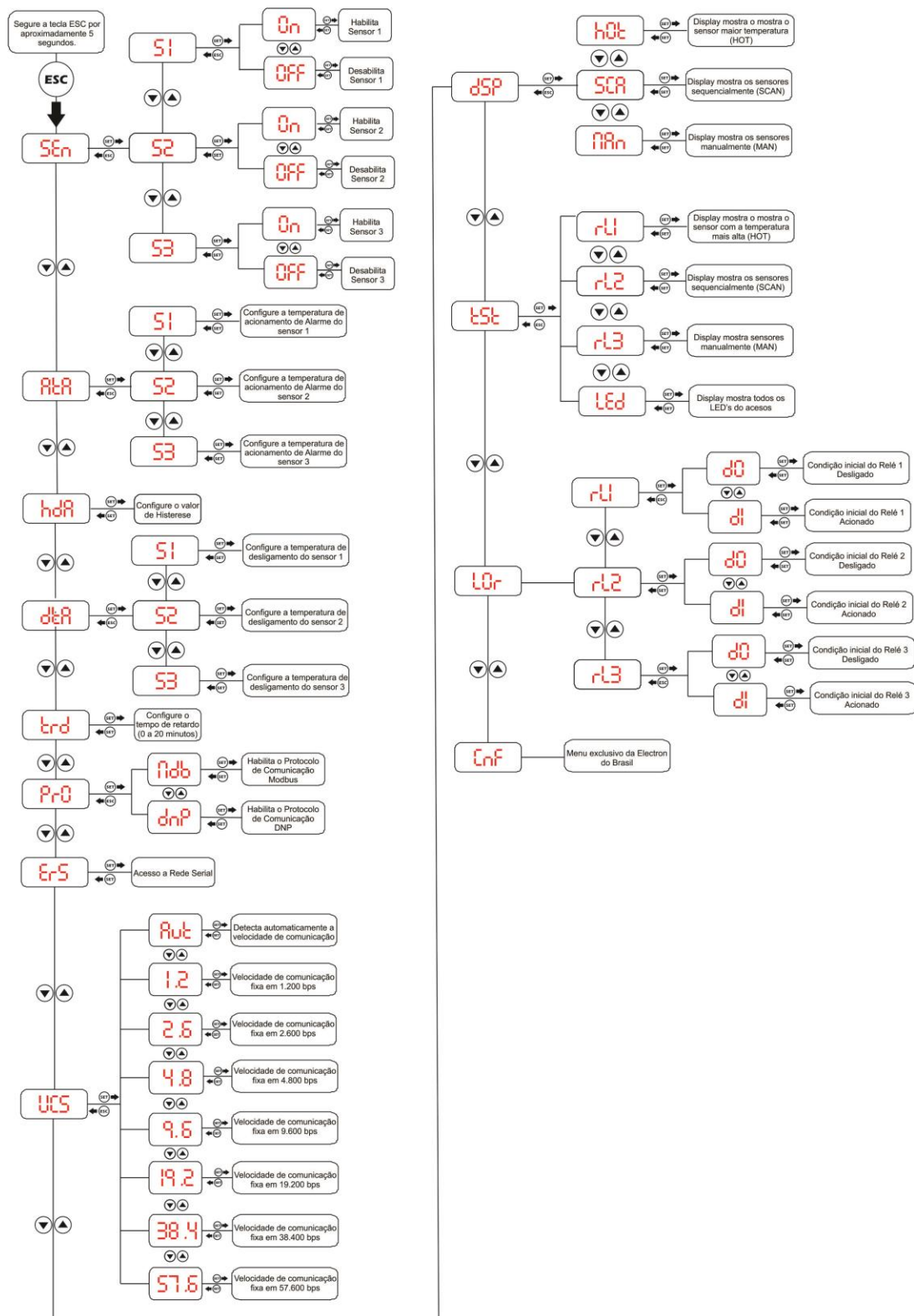



Figure 13 – Configuration menu flowchart.

CONFIGURATION MENU

Menu	Parameters	Variable	Description
S E n	S 1 S 2 S 3	ON - OFF	<p>Menu to enable and/or disable sensor input.</p> <p>Select the ON or OFF option from the menu and confirm it by pressing the SET key.</p> <p>See the video tutorial of parameterization of this menu in the link: https://youtu.be/AtiSmgHfRuE?t=16</p>
A t A	S 1 S 2 S 3	0°C / 200°C	<p>Menu to configure the alarm trigger temperature (High Temperature Alarm). When the PT-100 sensor records the temperature reading configured in this menu, the output of the ALARM relay is triggered (terminals 31, 32 and 33) and the ALARM LED on the front of the equipment begins to flash indicating that the alarm is active.</p> <p>Set the desired ALARM relay drive temperature for each sensor and confirm it by pressing the SET key.</p> <p>See the video tutorial of parameterization of this menu in the link: https://youtu.be/AtiSmgHfRuE?t=80</p>
h d A	- - -	0°C / 10°C	<p>Menu for setting Hysteresis (Alarm Shutdown Hysteresis). Temperature difference to deactivate the ALARM relay (terminals 31, 32 and 33), which can be adjusted with values between 0°C and 10°C.</p> <p>Example: If the temperature (AtA) is programmed at 100°C and the difference (hdA) programmed at 5°C, the ALARM relay LED will be flashing between the 95°C and 100°C variations and will turn off only when the temperature reaches any value below 94°C.</p> <p>Set the desired Alarm Hysteresis value and confirm it by pressing the SET key.</p> <p>See the video tutorial of parameterization of this menu in the link: https://youtu.be/AtiSmgHfRuE?t=132</p>
d t A	- - -	0°C / 200°C	<p>Menu for setting Shutdown Temperature (High Temperature Shutdown). When the sensor reaches the temperature configured in this menu (dtA) the LED of the TRIP relay (terminals 34, 35 and 36) will begin to blink starting the time count (trd) for the shutdown. During the count, the time set in trd will also be shown on the numeric display.</p> <p>Example: If the Display displays d 1 it means that the shutdown will occur within 1 minute.</p> <p>At the end of the count, the LED of the TRIP relay will be flashing intensely on the front of the equipment indicating its drive and the equipment that the system is protecting</p>

			<p>will be turned off. If the configured value is 0, the TRIP relay will trigger immediately.</p> <p>Set the shutdown temperature of each sensor and confirm by pressing the SET key.</p> <p>See the video tutorial of parameterization of this menu in the link: https://youtu.be/F4T8WWu0R9k?t=13</p>
trd	---	0 - 20 AdS	<p>Menu to adjust the Timing for shutdown from 0 to 20 minutes. When the temperature of the dtA sensors S1, S2 or S3 reaches the configured value, EP3 will start counting the time to effect the shutdown. If the configured value is '0', the TRIP relay will trigger immediately.</p> <p>Set the desired Shutdown time and confirm by pressing the SET key.</p> <p>See the video tutorial of parameterization of this menu in the link: https://youtu.be/F4T8WWu0R9k?t=86</p>
For	---	member of the bundle of dnp	<p>Menu to enable one of two Communication Protocol options:</p> <ul style="list-style-type: none"> - Press the SET key on Modb to enable the Modbus RTU Communication Protocol. - Press the SET key on dnp to enable DNP 3.0 Communication Protocol <p>See the video tutorial of parameterization of this menu in the link: https://youtu.be/T921sJoH-kE?t=15</p>
ErS	---	---	<p>Enter the machine's address in the Serial Network.</p> <p>See the video tutorial of parameterization of this menu in the link: https://youtu.be/T921sJoH-kE?t=65</p>
UCS	Aut 1.2 2.4 4.8 9.6 19.2 38.4 57.6	---	<p>Serial Communication Speed Menu:</p> <ul style="list-style-type: none"> Aut Automatically Detects the communication speed of the network; 1.2 Fixed communication speed at 1,200bps. 2.4 Fixed communication speed at 2,400bps. 4.8 Fixed communication speed at 4,800bps. 9.6 Fixed communication speed at 9,600bps. 19.2 Fixed communication speed at 19,200bps. 38.4 Fixed communication speed at 38,400bps. 57.6 Fixed communication speed at 57,600bps. <p>See the video tutorial of parameterization of this menu in the link: https://youtu.be/T921sJoH-kE?t=120</p>

dSP	Hot ScA In	---	<p>Menu to select temperature view:</p> <p>Hot – HOT mode, displays only the sensor with the highest temperature.</p> <p>ScA – SCAN mode, displays the temperature of the 3 sensors sequentially and automatically.</p> <p>Man – MANUAL mode, displays the temperature of the 3 sensors only through the navigation keys.</p> <p>See the video tutorial of parameterization of this menu in the link: https://youtu.be/1xzCtC-LR_U?t=9</p>
-----	------------------	-----	---

tSt	rLIAdS rL2 rL3 LEd	---	<p> Attention when using this menu, it triggers the relay outputs and lights the EP3 LEDs so that the operator can make sure they work. However, if the monitor is in operation and the TRIP relay (shutdown) is connected to the protection of the system, it will trigger and the protection and the system will operate by turning off the transformer or the machine that it is protecting.</p> <p>rL1 - "Triggers relay 1 after pressing the SET key " (ALARM Relay).</p> <p>rL2 - "Triggers relay 2 after pressing the SET key" (TRIP Relay).</p> <p>rL3 - "Triggers relay 3 after pressing the SET key " (Relay FAULT).</p> <p>LEd - "Triggers all LED's of the display by pressing the SET key".</p> <p>See the video tutorial of parameterization of this menu in the link: https://youtu.be/ZHkvKdsT3Yo</p>
lor	rLIAdS rL2 rL3	dO dI	<p>Menu for choosing Relay Logic.</p> <p>dO – Initial Conditions of the "Off" Relay.</p> <p>dI – Initial Conditions of the "Triggered" Relay.</p> <p>Select the desired Logic and confirm by pressing the SET key.</p> <p>See the video tutorial of parameterization of this menu in the link: https://youtu.be/iyYJIrwjth4</p>
Enf	---	---	Exclusive Menu Electron do Brasil.

			To exit the menu, press the SET key.
--	--	--	---

Table 4 – Functions of the EP3 relay configuration menu.

DEFECT SOLUTION

The sensor automatically returns to reading mode when the error is normalized, to reset **the EP3** press the **SET** key for approximately 5 seconds until the word **rST** appears on the display, then release and the EP3 Protection Relay will restart. The **EP3** will trigger the **RELAY FAULT** (terminals 37, 38 and 39) in case the display displays the **OFF** parameter or if there is a power drop

Display	Cause	Solution
OFF	EP3 does not receive signal Reliable sensor	<ul style="list-style-type: none"> • Check and Replace the sensor cable if it is not shielded. • Check grounding of the sensor cable. • Check and eliminate possible bad contact in the connectors. • Replacement of the temperature sensor if it is damaged.

Table 5 - Troubleshooting.

IMPORTANT RECOMMENDATIONS

Before putting into operation the equipment check the following recommendations:

1. All sensors as well as equipment must be grounded, do not use the same grounding point for power and for the sensor if it is used to ensure that there is no potential difference between them. Properly grounded sensors and power supply prevent malfunction or damage in cases of disturbances, surges, and inductions in the equipment.

2. Do not use the EP3 directly in the sun, whenever it is urged in the field it is important to have a panel with smoked glass, in order to filter the ultraviolet rays that attack the front polycarbonate, in this way the life of the equipment will be prolonged.

WARRANTY TERM

The EP3 Electron has a warranty period of two years from the date of sale consigned in the invoice, with coverage for any manufacturing defects that make it unsuitable or unsuitable for the applications it is intended.

Disclaimer of Warranty

The warranty does not cover transportation expenses for technical assistance, freight and insurance for shipment of product with evidence of defect or malfunction. The following events are also not covered: Natural wear of parts by continuous and frequent use, damage to the outside caused by falls or improper packaging; attempted repair / violation of seal with damage caused by persons not authorized by Electron and in disagreement with the instructions that are part of the technical description.

Loss of Warranty

The product will automatically lose its warranty when:

- The instructions for use and assembly contained in this manual and the installation procedures contained in Standard NBR 5410 are not observed;
- Subjected to conditions outside the limits specified in the respective technical descriptions;
- Violated or repaired by a person other than Electron's technical team;
- The damage is caused by a fall or impact;
- Infiltration of water or any other liquid;
- Overload occurs that causes degradation of components and parts of the product.

Use of the Warranty

To take advantage of this guarantee the customer must send the product to Electron along with a copy of the purchase invoice duly packed so that there is no damage in transport. For an emergency service it is recommended to send as much information as possible, referring to the defect detected. The equipment will be analyzed and subjected to complete operating tests.

The analysis of the product and its eventual maintenance will only be carried out by the technical team at the headquarters of Electron do Brasil.

DECLARATION OF CONFORMITY

Available for download at the following email address:

<https://electron.com.br/pt-br/produtos/ep3/>

